



**DRIVE PARTNERSHIP**  
**INTRODUCTION TO COMMISSIONING**  
**WORKSHOP**  
**7<sup>TH</sup> SEPTEMBER 2015**

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# SOUTH WALES DRIVE PROJECT WORKSHOP AGENDA

2

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- Define the Drive Project intervention – what it is and why we’re doing it?**
- Strategic & Operational Support- what have we been doing and who’s supporting the Drive Project?**
- Governance Structure – how the Drive Project will fit in South Wales?**
- What are the mandatory requirements that will be in the ITT?**
- Drive Partnership ongoing support**
- The procurement process – Advertise, ITT, evaluation, interview and award**
- Timetable for commissioning**
- Opportunities for questions- don’t wait just ask us**



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# DEVELOPING A RESPONSE TO PERPETRATORS OF DOMESTIC ABUSE – INTRODUCTION AND PROGRESS SO FAR

3

**SafeLives,<sup>1</sup> Social Finance<sup>2</sup> and Respect are working together to develop a sustainable, national response to perpetrators of domestic abuse.** Our primary aim is to reduce the number of victims of domestic abuse by developing a whole system response that sustainably changes the behaviour of perpetrators.

We have secured support from 3 pilot sites to develop this work over the next 6 months (Essex, South Wales and West Sussex. Our goal is to implement the response in Q1 2016.

By addressing perpetrators' behaviour we aim to target the root cause of domestic abuse and improve outcomes for victims and children. The key outcomes of our response will be to:

- Reduce the number of serial perpetrators of domestic abuse
- Reduce the number of repeat and new victims
- Reduce the harm caused to victims and children
- More effectively address additional / related harm to children through earlier intervention

**Today we would like to share our plans and progress to date with you, and seek feedback on how to make the service work as effectively as possible in South Wales.**



**WE ARE EXCITED TO START WORKING TOGETHER TO DEVELOP A RESPONSE TO PERPETRATORS OF DOMESTIC ABUSE**

Notes: (1) Formerly "CAADA"; (2) Social Finance a not for profit organisation that partners with the social sector, government and investors to develop new approaches to entrenched social problems.



# PARTNERS IN DEVELOPING THE RESPONSE

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Each organisation brings expertise in developing a sustainable and scalable model. We are working towards a holistic response to perpetrators of domestic abuse that creates the right kind of system that changes their behaviour or intervenes to disrupt and make the victim safe earlier. Our ambition is to create something that could be scaled nationally.



**SafeLives** is a national charity dedicated to ending domestic abuse. Previously called Caada, we chose our new name because we're here for one simple reason: to make sure all families are safe. Our experts find out what works to stop domestic abuse. Then we do everything we can to make sure families everywhere benefit. It works: after getting the right help, more than 60% of victims tell us that the abuse stops.



**Respect** is the UK membership organisation for work with domestic violence perpetrators, male victims and young people. We have developed standards and accreditation and provide training and support to improve responses to adult's using violence and abuse in intimate relationships. Respect accreditation is the bench mark for the provision of quality interventions with men who use violence against their female partners.



**Social Finance** is a not for profit organisation that partners with the government, the social sector and the financial community to find better ways of tackling social problems in the UK and beyond. We have raised over £24 million of social investment and designed a series of programmes to tackle social challenges including rehabilitating short sentenced offenders, supporting vulnerable adolescents to avoid being taken into care and helping NEETS access employment.



OUR PARTNERSHIP INCLUDES EXPERTISE IN WORKING WITH VICTIMS, PERPETRATORS AND DEVELOPING SUSTAINABLE RESPONSES TO ENTRENCHED SOCIAL PROBLEMS

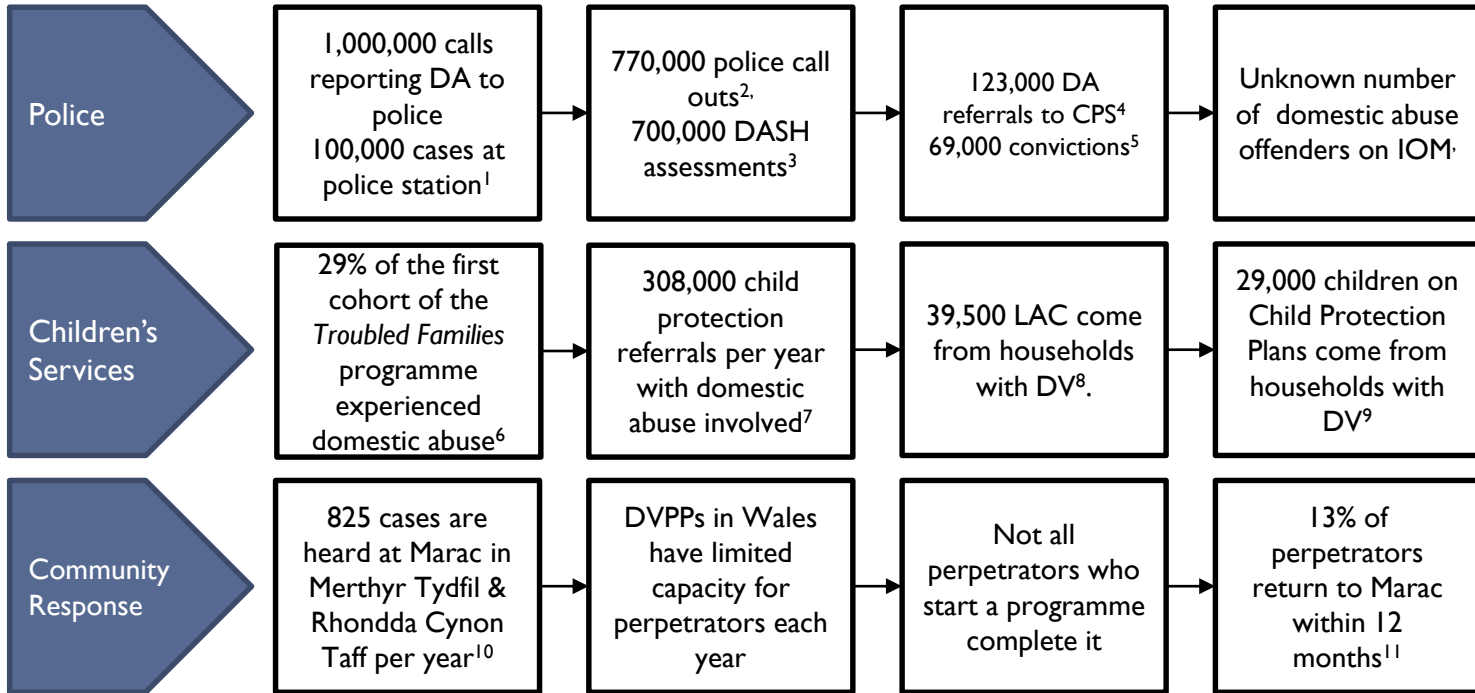


# MANY PERPETRATORS ARE MISSED BY EXISTING SERVICES

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A significant proportion of perpetrators are not ever touched by current responses to domestic abuse. Of those that do begin a journey through the system, many do not complete the process of behaviour change.



**OUR MODEL WILL TARGET MORE PERPETRATORS AND BRING TOGETHER A VARIETY OF AGENCIES IN A HOLISTIC RESPONSE**

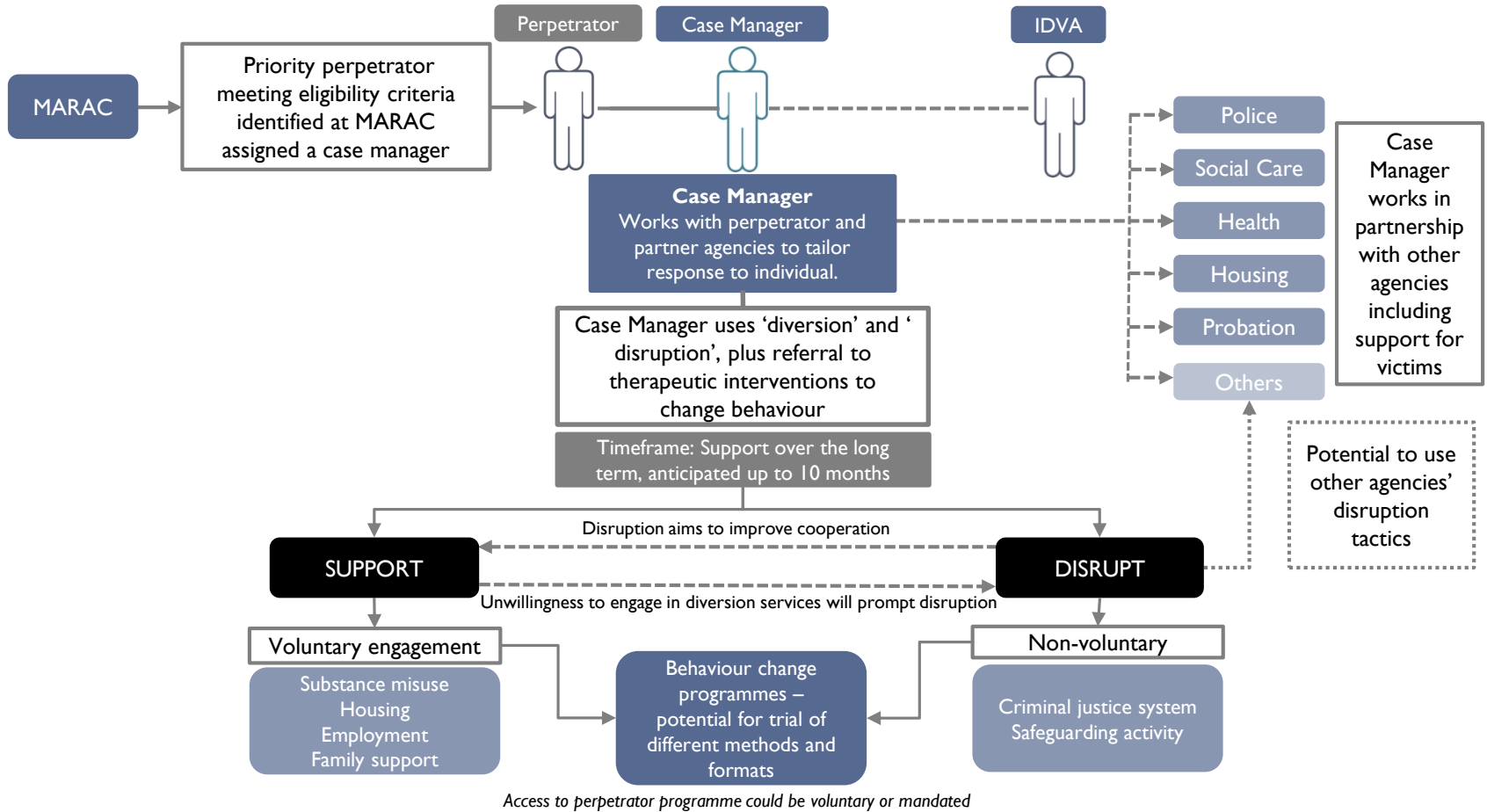
(1) HMIC. Note inconsistencies of definitions and variation between agencies, 1/10 cases reported to police station; (2) 77% of calls reporting DA to police result in police visiting scene of incident. House of Commons Standard Note: SN/SG/950 (2013) notes 796,935 domestic abuse incidents recorded by the police (not an official statistic but based on summing each individual force); (3) 38/42 forces use DASH: 28 of 42 forces use DASH (10 of who use amended DASH) with 4 forces using a different form. Data was not found on the completion rate at incidents and this is assumed to be 100%; (4) *Violence Against Women & Girls Crime Report*, CPS, 2014-2015 ; (5) *Violence Against Women & Girls Crime Report*, CPS, 2014-2015; (6) DfE reported 593k child protection referrals in 20012/13 (SFR45/2013), and Women's Aid attest that 52% of child protection cases involve DV (quoting DH 2002 in *Statistics About Domestic Violence* May 2013); (7) *Understanding Troubled Families*, July 2014; (8) SF analysis of casefiles in one Children's Services indicated 58% of LAC had DV present in their home; DfE statistics state total LAC in 2013 at 68,110; (9) Taskforce on the Health Aspect of Violence Against Women and Children (2010) quoted in 4Children's *The Enemy Within*. Suggest 75% CPP children came from households of DV; DfE statistics state 39,100 CPP at end March 2010. (10) ) Safelives Marac data for South Wales, calendar year 2014; (11) See 10.



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# PROPOSED RESPONSE – CASE MANAGERS DRIVE PERPETRATOR ENGAGEMENT



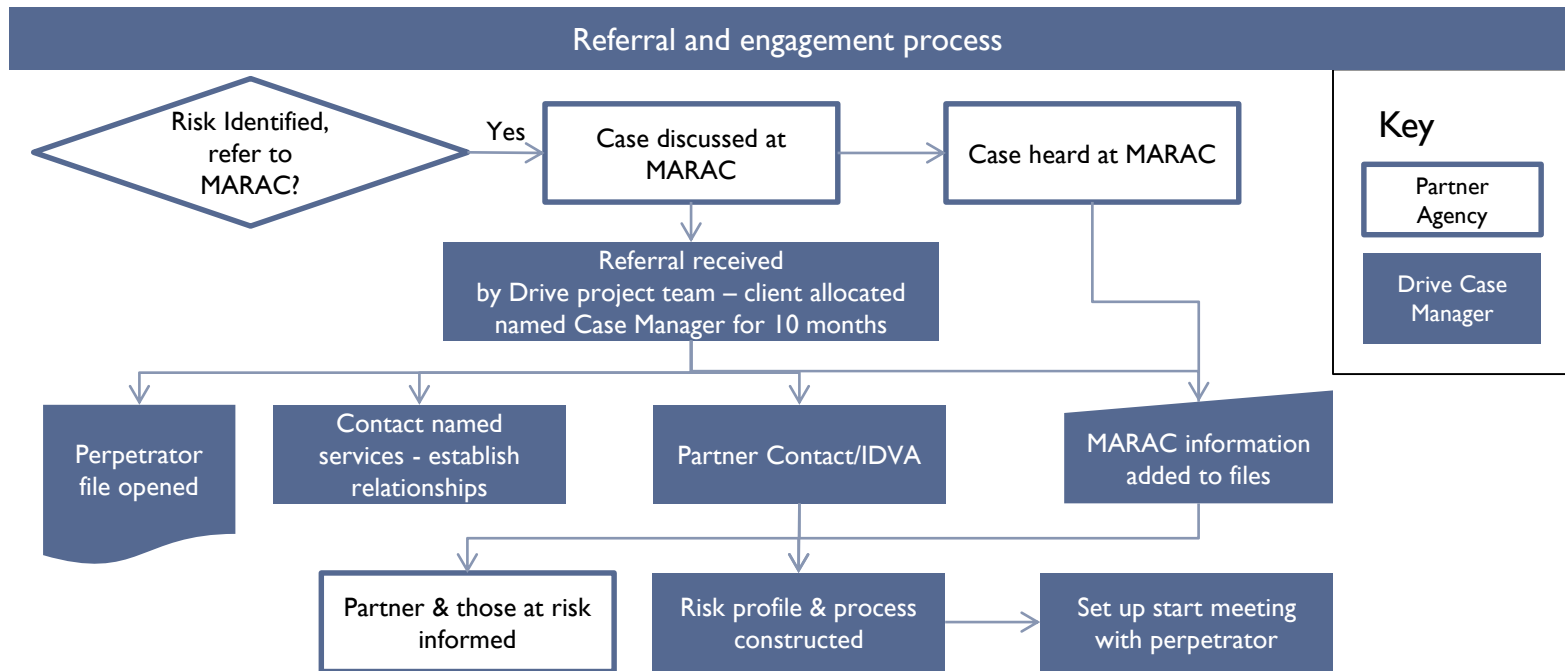
WE ARE KEEN TO REFINE THIS MODEL BY WORKING IN PARTNERSHIP WITH COLLEAGUES IN SOUTH WALES

# OPERATIONAL MODEL: THE CASE MANAGER WILL BE A SINGLE POINT OF CONTACT FOR THE CLIENT



Drive Project Case Managers will be the main point of contact for clients with the service. They will receive tailored and thorough training along with regular supervision and training updates.

The Case Manager will work with perpetrators identified at MARAC for up to 10 months to pro-actively secure engagement, drive attitudinal and behavioural change and link clients to complementary services. The Case Manager will work with existing agencies to promote understanding of the nature and drivers of abusive behaviours and design and coordinate multimodal support plan to address identified needs and risks. The Case Manager will work closely with IDVA services to review risk, increase safety and improve outcomes for all parties involved.



 **THE SUCCESS OF THE PROGRAMME RELIES ON THE CASE MANAGER AND THEIR WORKING EFFECTIVELY WITH MARACs, IDVAs & PARTNER AGENCIES.**



# DEALING WITH THE PERSON BEHIND THE BEHAVIOUR

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Perpetrator

Person



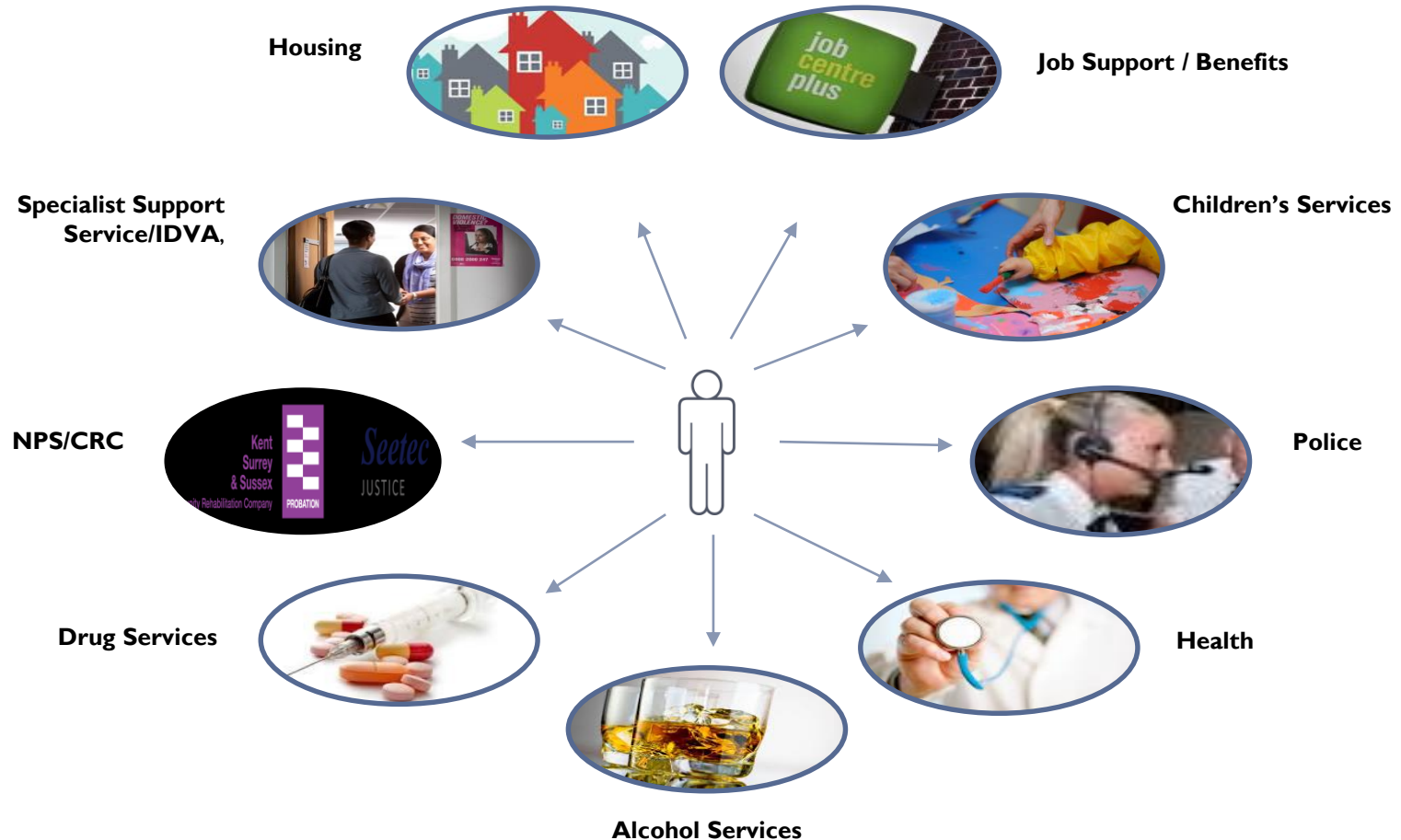


# WORKING TOGETHER MORE EFFECTIVELY

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Working with a variety of agencies will ensure that the various drivers and effects of domestic abuse are tackled holistically.



## WHAT LOCAL ORGANISATIONS MIGHT WORK ALONGSIDE THE DRIVE PROJECT?



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## STRATEGIC & OPERATIONAL SUPPORT

10

**The Drive Partners, the Police and Crime Commissioner and South Wales partners have been working together to develop the intervention so it will compliment existing good practice and aligns to other local new initiatives.**

**The Police and Crime Commissioner** - Business case approved, finances agreed - commitment to working in partnership to enhance existing victim services through investing in perpetrator prevention, the first of its kind in South Wales

**The Welsh Government** - Violence against Women, Domestic Abuse & Sexual Violence Bill (2015) (provision, protection & support)

South Wales Police - identification of pilot site - building on the successful implementation of the Multi-Agency Safeguarding Hub (MASH) based at Northern Base Command Unit

**Local Strategic Boards** - great interest from partners to contribute to development of Drive model, participation in governance structures, steering and operational groups

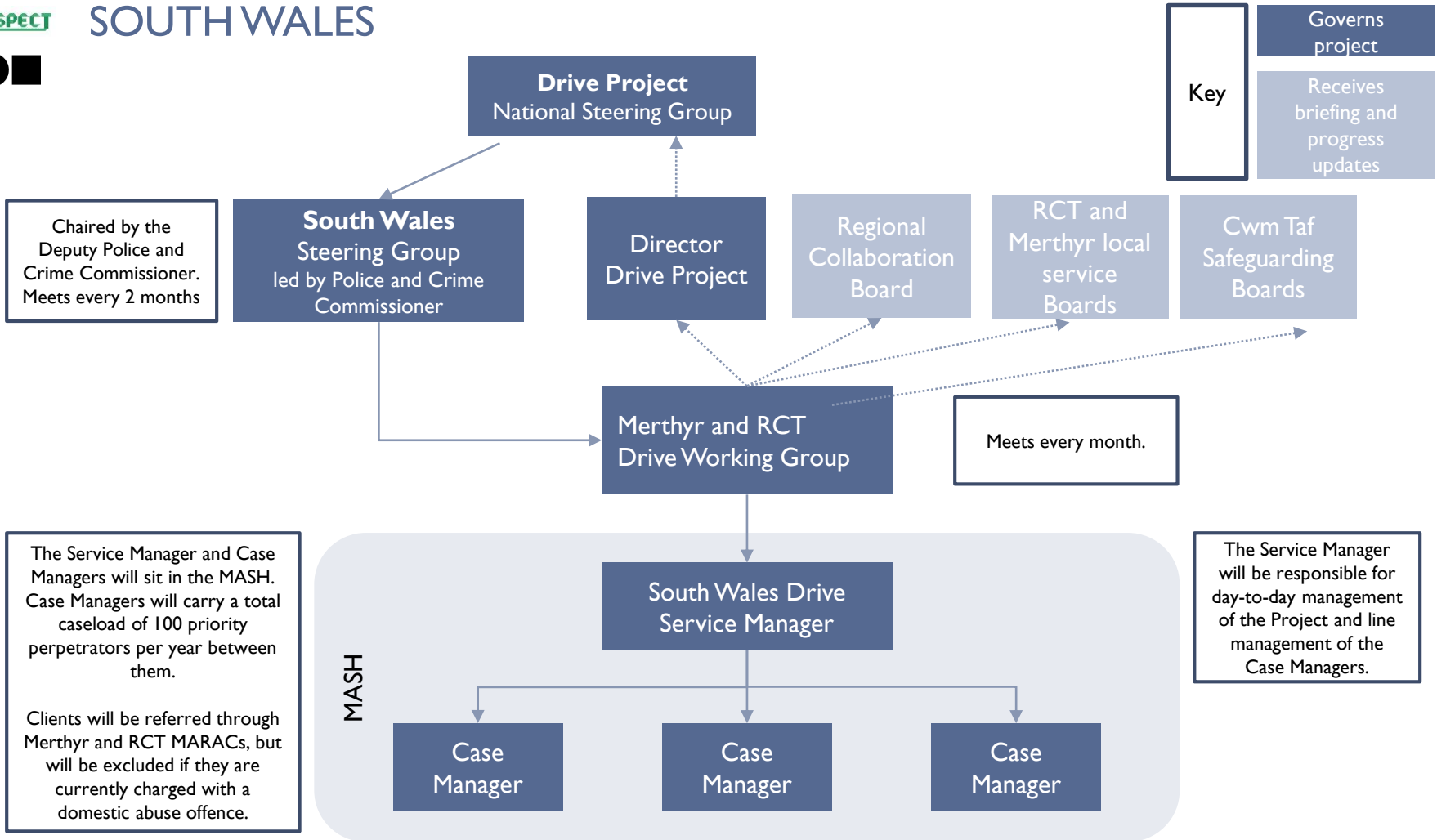
**Local Voluntary and statutory organisations** - involvement is key, reflective of value Commissioner places on partnership - commitment to maximise local expertise - recognition of the value the importance of local knowledge and relationships



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# DRIVE PROJECT TEAM STRUCTURE AND GOVERNANCE IN SOUTH WALES



Regional Collaboration Board: Updated regularly for information

South Wales Steering Group: Makes decisions about implementation and operation of Drive Project in South Wales

RCT and Merthyr Drive Working Group: Operational planning and organisation

Drive Director is responsible for West Sussex Sussex, Essex and South wales Drive pilot sites and will sit on the SW Steering Group



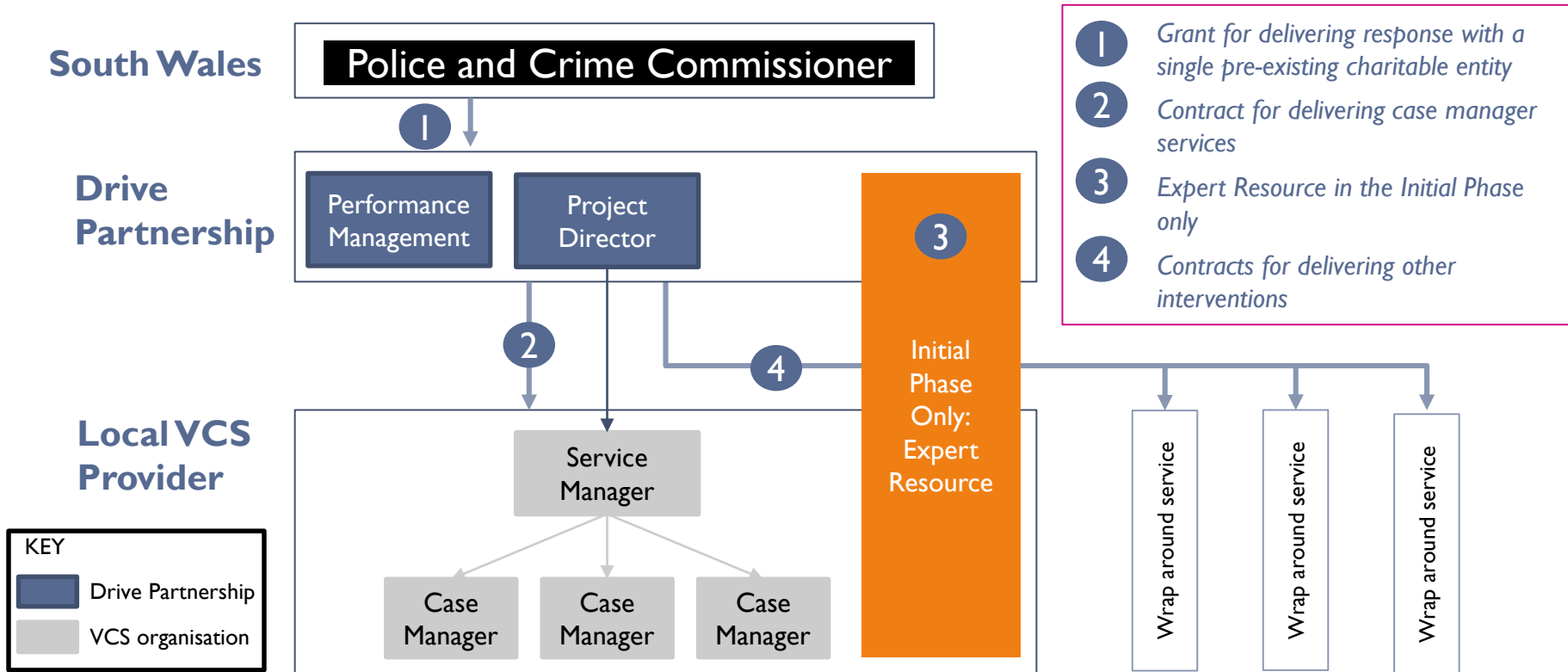
# CONTRACTING STRUCTURE

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For the purposes of risk management, impact, agility and simplicity, South Wales will commission the Drive Partnership through a single grant agreement with a single pre-existing charitable entity.

The Partnership will recruit a Project Director to work across the three sites. The Partnership will also hold a competition in each pilot area to find a service provider, to provide the Service Manager and Case Managers. In the initial phase, expert resource will work between the Partnership and local provider. For the final phase, this resource should no longer be necessary.



THE LONG-TERM STRUCTURE PROVIDES A PLATFORM FOR SUSTAINABLE COMMISSIONING.



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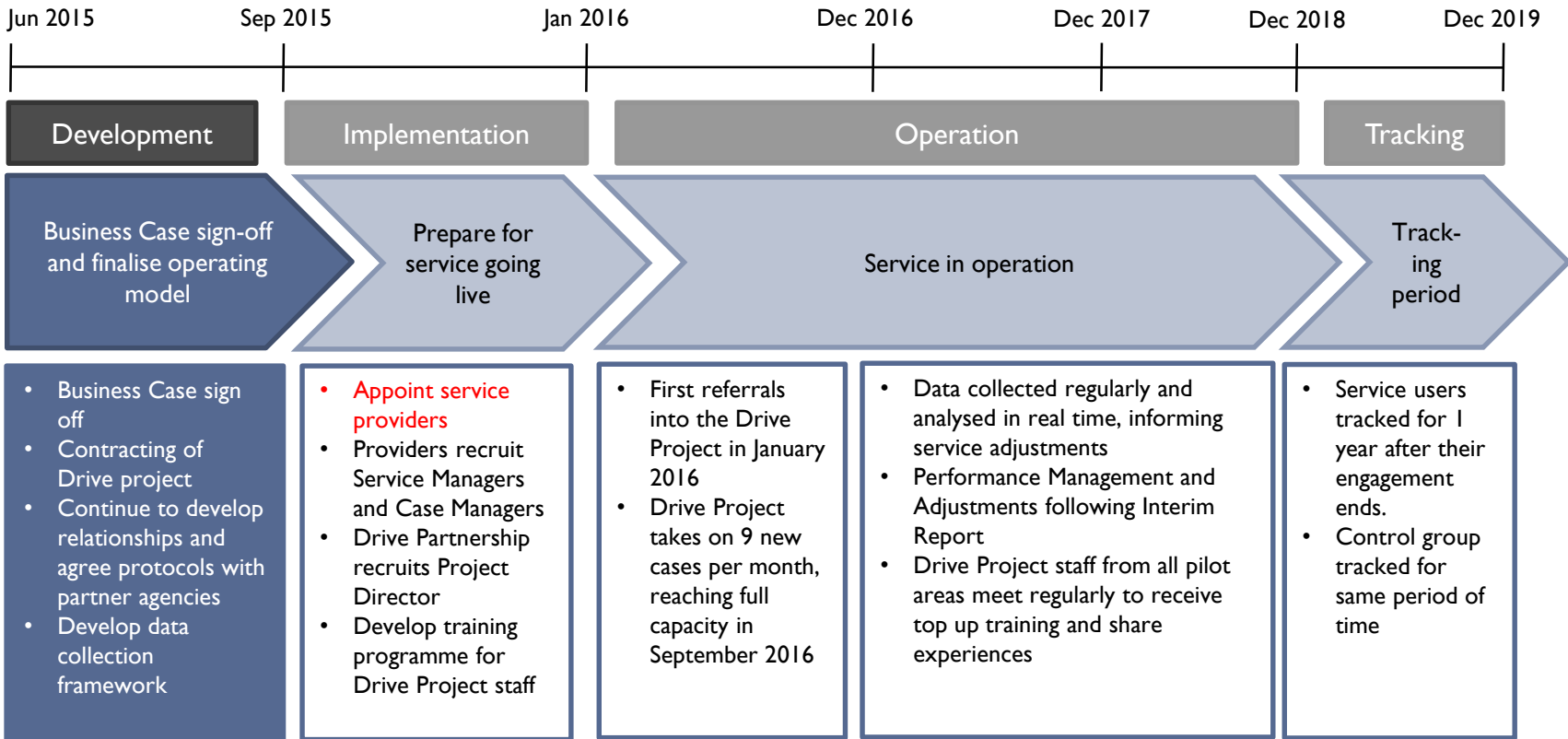
## THE DRIVE PARTNERSHIP WILL PROVIDE EXPERT SUPPORT TO THE SERVICE PROVIDER

13

- **Recruitment**
- **Training**
- **Data collection and analysis**
- **Implementation- teething problems and initial learning**
- **Continued access to expert resource**
- **Continued data collection, analysis, feedback and improvement**
- **Continued professional development for staff**



If this Business Plan is approved we will move to Implementation of the service, preparing for the first intake of referrals circa January 2016.



**WE ARE CURRENTLY GATHERING VIEWS FROM LOCAL PRACTITIONERS ON HOW TO ENSURE THE DRIVE PROJECT IS IMPLEMENTED EFFECTIVELY IN SOUTH WALES.**

Note: (1) Costs in scoping this project have been covered internally by Safelives and Social Finance as part of the Impact Incubator project which is supported by five charitable foundations. We have prepared a more detailed workplan that can be shared separately.



# TIMESCALES FOR COMMISSIONING IN SOUTH WALES

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Task Name	Duration	Start	Finish
Advertise tender	0 days	Mon 28/09/15	Mon 28/09/15
Issue ITT, draft contract & Spec for providers	0 days	Mon 28/09/15	Mon 28/09/15
Clarifications, questions etc permitted	14 days	Tue 29/09/15	Fri 16/10/15
Final tender prep by bidders	5 days	Mon 19/10/15	Fri 23/10/15
Tender deadline	0 days	Fri 23/10/15	Fri 23/10/15
Evaluate ITT responses & invite to interview	5 days	Mon 26/10/15	Fri 30/10/15
Interviews	5 days	Mon 02/11/15	Fri 06/11/15
Final evaluation & selection	5 days	Mon 09/11/15	Fri 13/11/15
Announce contract award for provider	0 days	Fri 13/11/15	Fri 13/11/15
Contract award to provider	0 days	Fri 13/11/15	Fri 13/11/15
Complete any contract amendments	5 days	Mon 16/11/15	Fri 20/11/15
Sign contract	1 day	Mon 23/11/15	Mon 23/11/15
Agree implementation plan with provider*	1 day	Tue 24/11/15	Tue 24/11/15
Recruit & security clear staff (with local provider)*	60 days	Tue 24/11/15	Tue 23/02/16

\*Final dates will be published in the ITT (duration shown is an assumption)

\*The provider will be required to recruit & security clear staff (duration shown is an assumption)



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## WHAT ARE THE REQUIREMENTS ?

16

- The organisation is a not for profit, voluntary sector or charitable organisation (VSC) or consortium of such (“the Tenderers”)
- Responses to all questions are returned, unless a satisfactory explanation has been provided and accepted
- Proposed pricing does not exceed available budget
- All legal requirements can be met

## THE TENDER PROCESS

**Stage 1**, Tenderers are invited to respond to this ITT in order to enable the Drive Project to assess each Tenderer's previous relevant experience and any other criteria outlined

**Stage 2**, selected Tenderers will be invited to attend a panel interview to present their tenders. Interviews will be scheduled for one and half hours, with a maximum 45 minutes presentation and 45 minutes questions and answer.





## WHO MIGHT PROVIDE THE SERVICE?

17

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**We are keen to meet local practitioners who might be interested in operating the service.**

- What organisations might be interested in providing this sort of service?
  - Voluntary and community-based organisations
  - Experience working with vulnerable people
  - Understanding of working with domestic abuse
- When and where could we hold future commissioning workshops?



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## NEXT STEPS – CONTINUE PRE IMPLEMENTATION WORK

18

- Continue meeting local stakeholders and services:
  - IDVAs
  - Wider victims services
  - Other support services
- Continue procurement process, commissioning events, conference calls and discussion with perspective bidders
- Confirm timelines towards implementation
- Work with local area to understand local challenges and benefits -minimise teething problems and maximise the potential in Merthyr and RCT
- What else should the Drive Partnership to assist the local area to implement the Drive project successfully?